

# Third Thursday - Crowell & Moring's Labor & Employment Update

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The webinar will begin shortly. Please stand by.

# **Today's Presenters**



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# The NLRB's Latest Enforcement Actions – Now What?

#### **Today's Discussion**

- Purple Communications
- New Representation Case Procedures
- Browning-Ferris
- McDonald's

#### **Purple Communications**

- Holding: employee use of employer's email system for statutorily protected communications during non-work time is presumptively allowed
  - Overturns 2007 Register Guard decision that allowed employers to prohibit use of company email for union solicitation if employer banned all solicitations for non-work causes

# **Purple Communications: Facts**

- Employer's policy
  - Company-provided equipment is company property
  - All information stored on equipment/messages sent over email are company property
  - Equipment and email to be used for business purposes only
  - Employees prohibited from using hardware/systems to engage "in activities on behalf of organizations or persons with no professional or business affiliation with the company"
  - Employer also had policy that banned sending uninvited email of a personal nature
- No evidence of discipline or discharge here solely a question of whether the policy is unlawful on its face
- ALJ found these policies lawful under Register Guard

# Purple Communications: Majority

- Solicitation/distribution v. communication
- Employee §7 rights v. employer property Rights
- Monitoring v. surveillance
- Retroactivity
- Attempts to limit applicability/ways to overcome presumption

## **Purple Communications: Dissents**

- Prohibiting §7 email over employer system not an unreasonable impediment
  - Availability of alternative communication outlets
- Employee §7 rights v. employer property rights
- Effect on "work time" v. "non-work time"
- Monitoring v. surveillance
- §302 issues
- First Amendment issues

## Purple Communications: Takeaways

- Just the beginning
  - Appeal
  - Application to additional employer provided communications systems
- Employers must review email practices
  - Employee access?
  - Implementing new rules?
  - Monitoring systems?

# NLRB Representation Case Procedures

- Electronic Filing
- Shorter timelines
- Limits on pre-election hearings
- Earlier submission of Excelsior List
- Statement of Position Requirements

#### Don't Panic but Plan Ahead

- Understand the Details: <u>http://www.nlrb.gov/sites/default/files/attachme</u> nts/basic-page/node-3317/Comparisontable.pdf
- The "Permanent Campaign" Environment
  - Wage/benefit comparisons
  - Attitude surveys
  - Early warning systems
  - Training
  - Policy review

# The Traditional Joint Employer Test

- TLI, Inc., & Laerco Transportation
- Joint employers must share control over matters such as hiring, firing, discipline, supervision and direction of employees
- Control must be "direct and immediate"
- "Limited and routine" control insufficient

#### Browning-Ferris Industries (BFI) – Facts

- BFI operates recycling processing facility with 60 BFI employees
- Contractor Leadpoint has 240 employees at BFI (sorters, screen cleaners and housekeepers)
- Teamsters filed election petition seeking to represent both Leadpoint <u>and</u> BFI employees in a single unit

### **The Employment Arrangement**

- Staffing Arrangement
  - Cost-plus, labor-only contract
  - Leadpoint has authority to recruit, hire, train, assign, discipline and fire employees
  - Leadpoint sets wages, offers benefits, administers payroll
  - Onsite supervisors and onsite Human Resources

#### **BFI Control**

- BFI has right to establish minimum qualifications, drug testing, background check
- BFI retains right to reject or discontinue use of personnel
- Contract places cap on Leadpoint wages
- BFI establishes hours of operation, production speeds, numbers of employees needed

#### **Procedural Posture**

- ARD decision No Joint Employer Relationship
- Union Requested Review
- Board Granted Review, solicited amicus briefs
- Briefs filed June 2014
- General Counsel seeking new joint employer standard
- Schiffer term expired December 16, 2014

#### Why Browning-Ferris Matters

- A new, significantly broader standard would:
  - Expand potential joint-employer liability to cover numerous potential contracting arrangements
  - Lose secondary boycott protections
  - Impact 8(a)(3) liability under *Malbaff* doctrine
  - Signal potential reversal of Oakwood Care Center,
     343 NLRB 659 (2004), Greenhoot, Inc., 205 NLRB
     250 (1973) & Lee Hospital, 300 NLRB 947 (1990)

#### McDonald's Franchisees

- July 29 announcement by OGC 43 complaints
- Various fact patterns involving conduct that "violated the rights of employees as a result of activities surrounding employee protests."
- Settlement discussions apparently unsuccessful
- Procedural context

#### **Legal Issues**

- Traditional Joint Employer Test
  - "direct and immediate control" over terms and conditions of employment
- A New Test?
  - Direct, indirect, or potential control of employment matters by franchisor
- Lanham Act Considerations

### Is There a Tipping Point?

- Specific factual issues
  - Brand control v. daily operations
  - Site visits and quality control
  - Training
  - Technology
  - Agreement language

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## Why Is this Important?

- An existential threat to the franchise business model?
- Implications
  - A boost for union organizing
  - Increased legal exposure; other costs
- Extensions to other 'shared environment' business models

#### **Selected Authorities**

- Purple Communications, Inc., 361 NLRB No. 126 (Dec. 11, 2014).
- Register Guard, 351 NLRB 1110 (2007).
- Republic Aviation v. NLRB, 324 U.S. 793 (1945).
- Browning-Ferris Industries, 32 RC-109684
- TLI, Inc., 271 NLRB 798 (1984)
- Laerco Transportation, 269 NLRB 324 (1984)
- Oakwood Care Center, 343 NLRB 659 (2004)
- M.B. Sturgis, 331 NLRB 1298 (2000)

#### Selected Authorities (cont.)

- Greenhoot, Inc., 205 NLRB 250 (1973)
- Lee Hospital, 300 NLRB 947 (1990)
- McDonald's Announcement by General Counsel: <a href="http://www.nlrb.gov/news-outreach/news-story/nlrb-office-general-counsel-authorizes-complaints-against-mcdonalds">http://www.nlrb.gov/news-outreach/news-story/nlrb-office-general-counsel-authorizes-complaints-against-mcdonalds</a>
- NLRB Final Rules on Representation Case Procedures <u>http://www.ofr.gov/OFRUpload/OFRData/2014-28777 Pl.pdf</u>
- NLRB Fact Sheet <a href="http://www.nlrb.gov/news-outreach/fact-sheets/nlrb-representation-case-procedures-fact-sheet">http://www.nlrb.gov/news-outreach/fact-sheets/nlrb-representation-case-procedures-fact-sheet</a>
- MikLin Enterprises, d/ba/Jimmy John's, 361 NLRB No. 27 (August 21, 2014)

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