UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON AT SEATTLE

M.D. SPEKTOR D.D.S. PLLC, and SPEKTOR D.D.S., P.S., individually and on behalf of all others similarly situated,

No.

Plaintiffs.

COMPLAINT—CLASS ACTION

v.

JURY DEMAND

SENTINEL INSURANCE COMPANY, LIMITED,

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I. **INTRODUCTION**

Defendant.

Plaintiffs, M.D. SPEKTOR D.D.S. PLLC and SPEKTOR D.D.S., P.S. (collectively, "Plaintiff"), individually and on behalf of all other similarly situated members of the defined national class, and the defined Washington state subclasses (collectively, the "Class Members"), by and through the undersigned attorneys, brings this class action against Defendant Sentinel Insurance Company, Limited ("Defendant") and alleges as follows based on personal knowledge and information and belief:

COMPLAINT—CLASS ACTION - 1

KELLER ROHRBACK L.L.P.

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II. JURISDICTION AND VENUE

- 1. This Court has subject matter jurisdiction pursuant to the Class Action Fairness Act of 2005, 28 U.S.C. § 1332(d), because at least one member of the proposed Class and Subclass is a citizen of a state different from that of Defendant, the proposed Class and Subclass each consist of more than 100 class members, and the aggregate amount in controversy exceeds \$5,000,000. The Court has supplemental jurisdiction over Plaintiff's state law claims under 28 U.S.C. § 1367.
- 2. This Court has personal jurisdiction over Defendant because Defendant is registered to do business in Washington, has sufficient minimum contacts in Washington, and otherwise intentionally avails itself of the markets within Washington through its business activities, such that the exercise of jurisdiction by this Court is proper. Moreover, the claims of Plaintiff and all of the Washington Subclass Members in this case arise out of and directly relate to Defendant's contacts with Washington.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b)(3) because the Court has personal jurisdiction over Defendant, a substantial portion of the alleged wrongdoing occurred in this District and the State of Washington, and Defendant has sufficient contacts with this District and the State of Washington.
- 4. Venue is proper in the Western District of Washington pursuant to 28 U.S.C. § 1391(b)(2) because a substantial part of the events or omissions giving rise to the claims at issue in this Complaint arose in this District. Plaintiff's place of business is in King County. This action is therefore appropriately filed in this District.

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COMPLAINT—CLASS ACTION - 3

III. **PARTIES**

- 5. Plaintiff entities M.D. Spektor D.D.S. PLLC and Spektor D.D.S., P.S. dba Spektor Dental are collectively a dental business having location at 1545 116th Ave NE, Suite 100, Bellevue, WA 98004 ("Plaintiff" or "Spektor").
- Defendant Sentinel Insurance Company, Limited is an insurance carrier 6. incorporated and domiciled in Connecticut, with its principal place of business in Hartford Connecticut.
- 7. Defendant is an insurer among the group of insurers within The Hartford Financial Services Group, Inc. (collectively "Hartford"). Hartford subsidiaries are authorized and/or licensed to write, sell, and issue business insurance policies in all fifty states and the District of Columbia. Defendant and its sister entities owned by the same parent company conducted business within these regions by selling and issuing insurance policies to policyholders, including Plaintiff.
- 8. Defendant is vicariously liable for the acts and omissions of its employees and agents.

IV. NATURE OF THE CASE

- 9. Due to COVID-19 and a state-ordered mandated closure, Plaintiff during a period in 2020 could not provide dental services. Plaintiff intended to rely on its business insurance to maintain business income in case of an insured loss. This lawsuit is filed to ensure that Plaintiff and other similarly-situated policyholders receive the insurance benefits to which they are entitled and for which they paid.
- 10. Defendant issued one or more "all risk" insurance policies to Plaintiff, including businessowners policies and related endorsements ("the Policy"), insuring Plaintiff's property

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and business, and providing related coverages, under at least policy number 45 SBA AM9460 SA.

- 11. Plaintiff's business property includes property owned and/or leased by Plaintiff and used for its specified business purposes, for general business purposes, and for the specific purpose of dental services and other related business activities. Access to some or all of this property and premises was prohibited by the governmental response to COVID-19.
- 12. Plaintiff's business property includes dental equipment, chairs, suites, and other related equipment and property for professional and customer use during delivery of dental care.
- 13. Defendant promised to pay Plaintiff for risks of "direct physical loss of or damage to" to covered property, and includes coverage for risks of both "loss of or damage to" covered property.
- 14. The Policy issued by Defendant to Plaintiff includes Business Income Coverage, Extra Expense Coverage, Extended Business Income Coverage, and Civil Authority Coverage.
- 15. The Policy expressly defines a "Covered Cause of Loss" as meaning "RISKS OF DIRECT PHYSCIAL LOSS."
- 16. On information and belief, Defendant and affiliated entities owned by the same parent company issued materially identical policies to thousands of businesses throughout Washington and in other states.
 - 17. Plaintiff paid all premiums for the coverages when due.
- 18. On or about January 2020, the United States of America saw its first cases of persons infected by COVID-19, which has been designated a worldwide pandemic.
- 19. COVID-19 is a highly contagious virus that rapidly and easily spreads; it continues to spread across the United States, including in the State of Washington.

COMPLAINT—CLASS ACTION - 4

KELLER ROHRBACK L.L.P.

20. In many infected persons, COVID-19 causes severe illness and requires hospitalization, including intubation. The virus has killed over 500,000 people in the United States to date. Persons who survive the virus have experienced ongoing cognitive, neurological, and physical impacts from the virus, even after the virus is no longer actively detected in their bodies.

- 21. The COVID-19 virus is a physical substance that spreads from person to person through respiratory droplets that reach another person and that are produced when an infected person breathes, talks, coughs, or sneezes. It also spreads when virus respiratory droplets are exhaled and aerosolized, and deposited on a surface or object (e.g., tables, chairs, bar stools, microphones, glassware, kitchen and culinary equipment, door knobs, touch screens, computer keyboards, and writing or eating utensils) and those objects are then touched by another person who then touches their own mouth, nose, or eyes. COVID-19 is caused by a novel (new) coronavirus that has not previously been seen in humans.¹
- 22. COVID-19 remains stable and transmittable in aerosols for up to three hours and up to two or three days on surfaces. Persons infected with COVID-19 can be asymptomatic yet still spread the virus. Guidance issued by the Centers for Disease Control and Prevention ("CDC") recommends avoiding indoor activities, adhering to strict sanitation protocols, and maintaining social distance of at least six feet from others in order to minimize the spread of COVID-19.²

¹ See, e.g., Coronavirus (COVID-19): Frequently Asked Questions, CDC (updated Apr. 2, 2021), https://www.cdc.gov/coronavirus/2019-ncov/faq.html.

² See Coronavirus (COVID-19): Personal and Social Activities, CDC (updated Apr. 20, 2021), https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/personal-social-activities.html.

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23. The CDC also recognizes that "dental settings have unique characteristics that warrant specific infection control considerations," and that the most critical dental services must be prioritized in a way that minimizes harm to patients from delaying care while minimizing harm to personnel and patients from potential exposure to COVID-19 infection.³

- 24. The CDC reports that people can become infected with the COVID-19 virus through airborne transmission, especially in enclosed spaces with inadequate ventilation, and thus, people farther than six feet apart can become infected by tiny droplets and particles that float in the air for minutes and hours. The virus can spread this way and infect other persons even after the infected person has left the area.⁴
- 25. In March 2020, the American Dental Association ("ADA") recommended that dental providers close their offices for all but emergency care. Upon expiration of that guideline in April 2020, the ADA recommended that dental providers keep their offices closed to all but urgent and emergency procedures.⁶
- 26. Public health data throughout the United States, and on a state-by-state basis, shows that COVID-19 has been detected in every state.

³ Coronavirus Disease 2019 (COVID-19): Guidance for Dental Settings, CDC (updated Dec. 4, 2020), https://www.cdc.gov/coronavirus/2019-ncov/hcp/dental-settings.html.

⁴ Coronavirus Disease 2019 (COVID-19): How COVID-19 Spreads, CDC (updated Oct. 28, 2020), https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/how-covid-spreads.html; see also Lena H. Sun & Ben Guarino, CDC Says Airborne Transmission Plays a Role in Coronavirus Spread in a Long-Awaited Update After a Website Error Last Month, Wash. Post (Oct. 5, 2020, 3:07 PM), https://www.washingtonpost.com/health/2020/10/05/cdc-coronavirus-airborne-transmission/.

⁵ ADA Calls Upon Dentists to Postpone Elective Procedures, ADA (Mar. 16, 2020), https://www.ada.org/en/pressroom/news-releases/2020-archives/march/ada-calls-upon-dentists-to-postpone-elective-procedures.

⁶ ADA Urges Dentists to Heed April 30 Interim Postponement Recommendation, Maintain Focus on Urgent and Emergency Dental Care Only, ADA (Apr. 1, 2020), https://www.ada.org/en/press-room/news-releases/2020archives/april/summary-of-ada-guidance-during-the-covid-19-crisis.

27.	The first confirmed case of COVID-19 in King County was noted on January 21
2020.7	

- 28. Public health data throughout the United States shows the number of COVID-19 tests administered, the rate of positive testing, the numbers of persons diagnosed with COVID-19, the number of persons hospitalized due to COVID-19, the number of deaths from COVID-19, and other related statistics, by state, county, and sometimes by city.⁸
- 29. As of April 20, 2021, at least 362,276 individuals in the State of Washington have tested positive for COVID-19, 21,632 have been hospitalized, and 5,422 have died due to the COVID-19 virus.⁹
- 30. As of April 20, 2021, at least 94,584 individuals in King County have tested positive for COVID-19, 5,651 have been hospitalized, and 1,503 have died due to the COVID-19 virus.¹⁰
- 31. The presence of any COVID-19 aerosolized or suspended droplets or particles in the air or otherwise circulating in an indoor environment renders that physical space, or physical property, unsafe and unusable.
- 32. The presence of any COVID-19 aerosolized or suspended droplets or particles in the air or otherwise circulating in an indoor environment causes direct physical damage to property and/or direct physical loss of property.

⁷ Casey McNerthney, *Coronavirus in Washington State: A Timeline of the Outbreak Through March* 2020, KIRO 7 News (updated Apr. 3, 2020, 2:03 AM), https://www.kiro7.com/news/local/coronavirus-washington-state-timeline-outbreak/IM65JK66N5BYTIAPZ3FUZSKMUE/.

⁸ See, e.g., Coronavirus in the U.S.: Latest Map and Case Count, N.Y. Times (updated Apr. 22, 2021), https://www.nytimes.com/interactive/2020/us/coronavirus-us-cases.html?action=click&module=Top%20 Stories&pgtype=Homepage (reflecting COVID-19 statistics, on a state-by-state, county-by-county, and aggregated basis since March 2020).

⁹ COVID-19 Data Dashboard, Wash. State Dep't of Health (last updated Apr. 21, 2021, 3:53 PM), https://www.doh.wa.gov/Emergencies/COVID19/DataDashboard.
¹⁰ Id.

- 33. The presence of any COVID-19 droplets or particles on physical surfaces renders items of physical property unsafe and unusable.
- 34. The presence of any COVID-19 droplets or particles on physical surfaces causes direct physical damage to property and/or direct physical loss of property.
- 35. The presence of people infected with or carrying COVID-19 particles at premises renders the premises, including property located at that premises, unsafe and unusable, resulting in direct physical damage and/or direct physical loss to the premises and property.
- 36. Loss of functionality of property that has not been physically altered constitutes direct physical loss of property and/or direct physical damage to property.
- 37. On February 29, 2020, Washington Governor Jay Inslee issued Proclamation 20-05, declaring a State of Emergency for all counties in the State of Washington as a result of the COVID-19 outbreak.¹¹
- 38. Thereafter, Governor Inslee issued a series of proclamations and orders affecting many persons and businesses in the State of Washington, whether infected with COVID-19 or not, requiring certain public health precautions.
- 39. Some local agencies acted even more quickly than the state. On February 27, 2020, the Northshore School District closed Bothell High School to completely disinfect the entire school because of concerns about the safety of school property stemming from COVID-19. On March 2, 2020, Everett Public Schools Superintendent Dr. Ian B. Saltzman made a

¹¹ Proclamation 20-05 of Washington Gov. Jay Inslee (Feb. 29, 2020),

https://www.governor.wa.gov/sites/default/files/proclamations/20-05%20Coronavirus%20(final).pdf.

12 See Michelle Reid Letter to Families: Bothell High School Clasure, Northshore Sch. Dist. (Feb. 26, 20).

¹² See Michelle Reid, Letter to Families: Bothell High School Closure, Northshore Sch. Dist. (Feb. 26, 2020), https://www.nsd.org/blog/~board/superintendent-blog/post/letter-to-families-bothell-high-school-closure.
COMPLAINT—CLASS ACTION - 8
Keller Rohrback L.L.P.

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similar announcement closing schools, highlighting that Everett Schools would clean both schools and school buses. 13

- 40. Issued March 12, 2020, Proclamation 20-08 closed all public and private K-12 schools in King, Pierce, and Snohomish counties. ¹⁴ Issued March 13, 2020, Proclamation 20-09, "Statewide K-12 School Closures," extended the school closure to the entire state. ¹⁵
- 41. Also on March 13, 2020, Governor Inslee issued Proclamation 20-11, "Statewide Limits on Gatherings," which prohibited all gatherings of 250 people or more in all Washington counties, including King County.¹⁶
- 42. On March 16, 2020, Governor Inslee issued Proclamation 20-13, "Statewide Limits: Food and Beverage Services, Areas of Congregation" which amended Proclamation 20-05. The proclamation prohibits "any number of people from gathering in any public venue in which people congregate for purposes of . . . food and beverage service." The proclamation further prohibited "the onsite consumption of food and/or beverages" in all restaurants, bars, taverns, and for catered events. ¹⁹

¹³ See Ian B. Saltzman, Superintendent's Message, March 2, 2020, Everett Pub. Schools (Mar. 2, 2020), https://www.everettsd.org/Page/32622.

¹⁴ Proclamation 20-08 of Washington Gov. Jay Inslee (Mar. 12, 2020),

 $[\]underline{https://www.governor.wa.gov/sites/default/files/proclamations/20-08\%20 Coronavirus\%20\%28 tmp\%29.pdf.}$

Proclamation 20-09 of Washington Gov. Jay Inslee, *Statewide K-12 School Closures* (Mar. 13, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-09%20Coronavirus%20Schools%20Amendment%20%28tmp%29.pdf.

¹⁶ Proclamation 20-11 of Washington Gov. Jay Inslee, *Statewide Limits on Gatherings* at p. 2 (Mar. 13, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-11%20Coronavirus%20Gatherings%20Amendment%20%28tmp%29.pdf.

Proclamation 20-13 of Washington Gov. Jay Inslee, *Statewide Limits: Food and Beverage Services, Areas of Congregation* (Mar. 16, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-13%20Coronavirus%20Restaurants-Bars%20%28tmp%29.pdf.

¹⁸ *Id.* at p. 2.

¹⁹ *Id*.

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43. Proclamation 20-13 further states that the pandemic "remains a public disaster affecting life, health, property or the public peace."²⁰

- Also on March 16, 2020, Governor Inslee issued Proclamation 20-14, "Reduction 44. of Statewide Limits on Gatherings," which prohibited all gatherings of fifty people or more in all Washington counties, including King County, and further prohibited gatherings of fewer people unless organizers of those activities complied with certain social distancing and sanitation measures.21
- 45. On March 19, 2020, Governor Inslee issued Proclamation 20-24, "Restrictions on Non-Urgent Medical Procedures," which provided, in part:

WHEREAS, the health care personal protective equipment supply chain in Washington State has been severely disrupted by the significant increased use of such equipment worldwide, such that there are now critical shortages of this equipment for health care workers. To curtail the spread of the COVID-19 pandemic in Washington State and to protect our health care workers as they provide health care services, it is necessary to immediately prohibit all hospitals, ambulatory surgery centers, and dental, orthodontic, and endodontic offices in Washington State from providing health care services, procedures and surgeries that require personal protective equipment, which if delayed, are not anticipated to cause harm to the patient within the next three months.²²

- By order of Governor Inslee, dentists including Plaintiff were prohibited from 46. providing services but for urgent and emergency procedures.
- 47. Proclamation 20-24 provides that one of the reasons it was issued was that "the worldwide COVID-19 pandemic and its progression throughout Washington State continues to

²⁰ *Id.* at p. 1.

²¹ Proclamation 20-14 of Washington Gov. Jay Inslee, Reduction of Statewide Limits on Gatherings (Mar. 16, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-14%20COVID-19%20-14% %20Prohibitions%20on%20Gatherings%20%28tmp%29.pdf.

²² Proclamation 20-05 of Washington Gov. Jay Inslee, *Restrictions on Non-Urgent Medical Procedures* (Mar. 19, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-24%20COVID-19%20nonurgent%20medical%20procedures%20%28tmp%29.pdf.

threaten the life and health of our people as well as the economy of Washington State, and remains a public disaster affecting life, health, property or the public peace."

- 48. On information and belief, Proclamation 20-24 refers to the health of Washingtonians and property damage throughout Washington State, including King County where Plaintiff's business is located.
- 49. On March 23, 2020, Mr. John Weisman, Secretary of Washington State's Department of Health, issued a list of directives and orders regarding healthcare matters and mandated that all healthcare practitioners, including dental practitioners, cease all elective and non-urgent medical procedures and appointments as of the close of business on March 24, 2020, and throughout the duration of the catastrophic health emergency.
- 50. On March 25, 2020, the Washington State Dental Association recommended that all dental practices follow the mandates and orders of the Washington Department of Health and postpone all non-emergency or non-urgent dental procedures throughout the duration of the catastrophic health emergency.
- 51. On March 23, 2020, Governor Inslee issued Proclamation 20-25, "Stay Home Stay Healthy."²³ The proclamation, which amends prior proclamations, requires that "[a]ll people in Washington State [] immediately cease leaving their home or place of residence except: (1) to conduct or participate in essential activities, and/or (2) for employment in essential business services."²⁴ The proclamation prohibits "all non-essential businesses in Washington State from conducting business, within the limitations provided herein."²⁵

²³ Proclamation 20-25 of Washington Gov. Jay Inslee, *Stay Home – Stay Healthy* (Mar. 23, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-25%20Coronovirus%20Stay%20Safe-Stay%20Healthy%20%28tmp%29%20%28002%29.pdf.

²⁴ *Id.* at p. 3.

²⁵ *Id.* at p. 2.

- 52. Governor's Inslee's proclamations and orders related to COVID-19 (collectively, "the proclamations and orders") have been extended and modified from time to time.²⁶
- 53. In order to comply with the proclamations and orders, Plaintiff was forced to suspend its businesses and incur extra expense.
 - 54. No COVID-19 virus has been detected on Plaintiff's business premises.
- 55. Plaintiff invested in its business property, insured the business property, and insured the income derived from its business property, but Plaintiff was deprived of its property's functionality due to the government's response to the COVID-19 pandemic.
- 56. Loss caused by Governor Inslee's orders and proclamations and/or related to COVID-19 rendered Plaintiff's property unusable for its intended and insured purpose.
- 57. Governors and civil authorities in other states have issued similar orders and proclamations, for similar reasons.
- 58. Plaintiff's property sustained direct physical loss and/or direct physical property damage related to the proclamations and orders, and/or COVID-19.
- 59. Plaintiff's businesses and property will continue to sustain direct physical loss or damage covered by Defendant's Policies, including but not limited to business interruption, extra expense, interruption by civil authority, and other expenses.
- 60. Plaintiff suffered direct physical loss of use of the covered property for its intended purposes.
 - 61. Plaintiff's property could not be used for its intended purposes.

²⁶ See, e.g., Restaurant, Tavern, Breweries, Wineries and Distilleries COVID-19 Requirements, Wash. Gov. Jay Inslee (updated Nov. 16, 2020), https://www.governor.wa.gov/sites/default/files/COVID19%20Phase%202%20 and%203%20Restaurant%20and%20Tavern%20Guidance.pdf?utm_medium=email&utm_source=govdelivery. COMPLAINT—CLASS ACTION - 12 KELLER ROHRBACK L.L.P..

- 62. As a result of the above, Plaintiff has experienced and will experience loss covered by Defendant's Policies.
- 63. Plaintiff's suspension of its businesses in response to the proclamations and orders caused Plaintiff to suffer a business loss.
 - 64. Plaintiff complied with all requirements in the Policies.
- 65. Plaintiff made a claim for insurance benefits under Event Number CP0018700719 and Claim Number Y2H F 35014.
 - 66. Defendant denied Plaintiff's claim for insurance benefits.
 - 67. Defendant did not make a reasonable investigation of Plaintiff's claims.
- 68. Upon information and belief, Defendant has denied all claims submitted to it for business income coverage that relate to governmental proclamations or orders and/or COVID-19.
- 69. Upon information and belief, Defendant has undertaken no meaningful investigation regarding whether there is any presence of COVID-19 at Plaintiff's insured premises.
- 70. Upon information and belief, Defendant has undertaken no meaningful investigation regarding the timing, scope, or impact of governmental proclamations or closure orders that affect its insureds' businesses or business property.
- 71. Upon information and belief, Defendant has undertaken no meaningful investigation regarding the community spread of COVID-19 in the vicinity of Plaintiff's business.
- 72. Upon information and belief, Defendant has denied and will deny coverage to Plaintiff and all other similarly situated policyholders based on Defendant's uniform policy to

deny business interruption claims stemming from government closure orders related to COVID-19.

73. Defendant's across-the-board coverage denials are not consistent with its policy language and with its obligations to investigate losses arising under its policies. Courts have found coverage or reasonable grounds for coverage during the COVID-19 pandemic in one or more ways, including based on: (1) the actual or potential presence of virus in the air in the vicinity of the policyholder's business; (2) the necessity of modifying physical behaviors through the use of social distancing, avoiding confined indoor spaces, and/or not congregating in the same physical area as others; (3) governmental orders requiring that physical spaces such as the policyholder's business be shut down or that other property not be used for its insured business purposes; and/or (4) the need to mitigate the threat or actual physical presence of virus on doorhandles, tables, silverware, surfaces, in heating and air conditioning systems and any other of the places where virus may be found.

V. CLASS ACTION ALLEGATIONS

- 74. This matter is brought by Plaintiff on behalf of itself and those similarly situated, under Federal Rule of Civil Procedure 23(a), 23(b)(1), 23(b)(2), and 23(b)(3).
- 75. Prosecuting separate actions by individual class members, in lieu of proceeding as a class action, would create a risk of inconsistent or varying adjudications that would establish incompatible standards of conduct for Defendant.
- 76. As alleged above, Defendant has acted or refused to act on grounds that apply generally to the proposed Class and Subclasses, such that final injunctive relief or declaratory relief is appropriate.

- 77. The questions of law or fact common to Class and Subclass Members predominate over any questions affecting only individual members, and a class action is superior to other methods for fairly and efficiently adjudicating this controversy.
 - 78. The Classes and Subclasses that Plaintiff seeks to represent are defined as:
 - A. Business Income Breach of Contract Class: All persons and entities in the United States issued one of Defendant's policies with Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities, and whose Business Income claim has been denied by Defendant.
 - B. Business Income Breach of Contract Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities and whose Business Income claim has been denied by Defendant.
 - C. Business Income Declaratory Relief Class: All persons and entities in the United States issued one of Defendant's policies with Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or civil authorities.
 - D. Business Income Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Business Income Coverage who suffered a suspension of their business at the covered premises

related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.

- E. Extra Expense Breach of Contract Class: All persons and entities in the United States issued one of Defendant's policies with Extra Expense coverage who incurred expenses while seeking to minimize the suspension of business at the covered premises in connection with COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities whose Extra Expense claim has been denied by Defendant.
- F. Extra Expense Breach of Contract Washington Subclass: All persons and entities in the state of Washington issued one of Defendant' policies with Extra Expense Coverage who incurred expenses while seeking to minimize the suspension of business at the covered premises in connection with COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities and whose Extra Expense claim has been denied by Defendant.
- G. Extra Expense Declaratory Relief Class: All persons and entities in the United States issued one of Defendant's policies with Extra Expense Coverage who incurred expenses while seeking to minimize the suspension of business at the covered premises in connection with COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities.
- H. Extra Expense Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Extra Expense Coverage who incurred expenses while seeking to minimize the suspension of business at

COMPLAINT—CLASS ACTION - 17

the covered premises in connection with COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.

- I. Extended Business Income Breach of Contract Class: All persons and entities in the United States issued one of Defendant's policies with Extended Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities and whose Extended Business Income claim has been denied by Defendant.
- J. Extended Business Income Breach of Contract Washington Subclass:

 All persons and entities in the state of Washington issued one of Defendant's policies with Extended Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities and whose Extended Business Income claim has been denied by Defendant.
- K. Extended Business Income Declaratory Relief Class: All persons and entities in the United States issued one of Defendant's policies with Extended Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities.
- L. Extended Business Income Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's with Extended Business Income Coverage who suffered a suspension of their business at the covered

premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.

- M. Civil Authority Breach of Contract Class: All persons and entities in the United States issued one of Defendant's policies with Civil Authority Coverage who suffered a suspension of their business at the covered premises related to the impact of COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities and whose Civil Authority claim has been denied by Defendant.
- N. Civil Authority Breach of Contract Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Civil Authority Coverage who suffered a suspension of their business at the covered premises related to the impact of COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities and whose Civil Authority claim has been denied by Defendant.
- O. Civil Authority Declaratory Relief Class: All persons and entities in the United States issued one of Defendant's policies with Civil Authority Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities.
- P. Civil Authority Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Civil Authority Coverage who suffered a suspension of their business at the covered premises

related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.

- 79. Excluded from the Classes and Subclasses are Defendant's officers, directors, agents, and employees; the judicial officers and associated court staff assigned to this case; and the immediate family members of such officers and staff. Plaintiff reserves the right to amend the Class definition, including based on information obtained in discovery.
- 80. This action may properly be maintained on behalf of each proposed Class under the criteria of Federal Rule of Civil Procedure 23.
- 81. **Numerosity**: The Class Members are so numerous that joinder of all members would be impractical. Plaintiff is informed and believes that each proposed Class and Subclass contains thousands of members. The precise number of Class Members can be ascertained through discovery, which will include Defendant's records of policyholders.
- 82. **Commonality and Predominance**: Common questions of law and fact predominate over any questions affecting only individual members of the Class. Common questions include, but are not limited to, the following:
 - A. Whether the Class and Subclass Members suffered cognizable losses under the Defendant's policies;
 - B. Whether Defendant acted in a manner common to the Class and Subclass in denying claims for coverage relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;
 - C. Whether Business Income Coverage in Defendant's policies of insurance applies to a suspension of business relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;

COMPLAINT—CLASS ACTION - 19

KELLER ROHRBACK L.L.P.

- D. Whether Extra Expense Coverage in Defendant's polices of insurance applies to efforts to minimize a loss relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;
- E. Whether Extended Business Income Coverage in Defendant's policies of insurance applies to a suspension of business relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or civil authorities;
- F. Whether Civil Authority Coverage in Defendant's policies of insurance applies to a suspension of business relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or civil authorities;
- G. Whether Defendant carried out a blanket denial of all claims based on business interruption, income loss or closures related to COVID-19 and/or orders issued by Governor Inslee, over Governors, and/or other civil authorities.
- H. Whether Defendant has breached its contracts of insurance through a blanket denial of all claims based on business interruption, income loss or closures related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities; and
- I. Whether, because of Defendant's conduct, Plaintiff and the Class

 Members are entitled to equitable and declaratory relief, and if so, the nature of such relief.
- 83. **Typicality**: Plaintiff's claims are typical of the claims of the members of the classes. Plaintiff and all the members of the classes have been injured by the same wrongful practices of Defendant. Plaintiff's claims arise from the same practices and course of conduct

that give rise to the claims of the Class Members, are based on the same or materially similar policy forms, and are based on the same legal theories.

- 84. **Adequacy**: Plaintiff will fully and adequately assert and protect the interests of the classes and have retained class counsel who are experienced and qualified in prosecuting class actions. Neither Plaintiff nor their attorneys have any interests contrary to or in conflict with the Class.
- Adjudications and Impairment to Other Class Members' Interests: Plaintiff seeks adjudication as to the interpretation, and resultant scope, of Defendant's policies, which are common to all Class Members. The prosecution of separate actions by individual members of the classes would risk inconsistent or varying interpretations of those policy terms and create inconsistent standards of conduct for Defendant. The policy interpretations sought by Plaintiff could also impair the ability of absent Class Members to protect their interests.
- 86. **Federal Rule of Civil Procedure 23(b)(2), Declaratory and Injunctive Relief**: Defendant acted or refused to act on grounds generally applicable to Plaintiff and other members of the proposed classes making injunctive relief and declaratory relief appropriate on a classwide basis.
- 87. **Federal Rule of Civil Procedure 23(b)(3), Superiority**: A class action is superior to all other available methods of the fair and efficient adjudication of this lawsuit. While the aggregate damages sustained by the classes are likely to be in the millions of dollars, the individual damages incurred by each class member may be too small to warrant the expense of individual suits. Individual litigation creates a risk of inconsistent and/or contradictory decisions and the court system would be unduly burdened by individual litigation of such cases. A class COMPLAINT—CLASS ACTION 21 **Keller Rohrback L.L.P.**

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action would result in a unified adjudication, with the benefits of economies of scale and supervision by a single court.

VI. CAUSES OF ACTION

Count One—Declaratory Judgment

(Brought on behalf of the Business Income Coverage Declaratory Relief Class, Business Income Coverage Declaratory Relief Washington Subclass, Extra Expense Declaratory Relief Class, Extra Expense Declaratory Relief Washington Subclass, Extended Business Income Declaratory Relief Class, Extended Business Income Declaratory Relief Washington Subclass, Civil Authority Declaratory Relief Class, and Civil Authority Declaratory Relief Washington Subclass)

- 88. Previous paragraphs alleged are incorporated herein.
- 89. This is a cause of action for declaratory judgment pursuant to the Declaratory Judgment Act, codified at 28 U.S.C. § 2201.
- 90. Plaintiff brings this cause of action on behalf of the Business Income Coverage Declaratory Relief Class, Business Income Declaratory Washington Subclass, Extra Expense Declaratory Relief Class, Extra Expense Declaratory Relief Washington Subclass, Extended Business Income Declaratory Relief Class, Extended Business Income Declaratory Relief Washington Subclass, Civil Authority Declaratory Relief Class, and Civil Authority Declaratory Relief Washington Subclass.
- 91. Plaintiff seeks a declaratory judgment declaring that Plaintiff's and Class Members' losses and expenses resulting from the interruption of their business are covered by the Defendant's policies.
- 92. Plaintiff seeks a declaratory judgment declaring that Defendant is responsible for timely and fully paying all such claims.

Count Two—Breach of Contract

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Business Income C
of Contract Cla
Business Income I
Washington Subcla

93. Previ
94. Plain
Breach of Contract C
Expense Breach of C
Extended Business I
Contract Washington
Breach of Contract V

(Brought on behalf of the Business Income Coverage Breach of Contract Class, Business Income Coverage Breach of Contract Washington Subclass, Extra Expense Breach of Contract Class, Extra Expense Breach of Contract Washington Subclass, Extended Business Income Breach of Contract Class, Extended Business Income Breach of Contract Washington Subclasses, Civil Authority Breach of Contract Class, and Civil Authority Breach of Contract Washington Subclass)

- 93. Previous paragraphs alleged are incorporated herein.
- 94. Plaintiff brings this cause of action on behalf of the Business Income Coverage Breach of Contract Class, Business Income Breach of Contract Washington Subclass, Extra Expense Breach of Contract Class, Extra Expense Breach of Contract Washington Subclass, Extended Business Income Breach of Contract Class, Extended Business Income Breach of Contract Washington Subclass, Civil Authority Breach of Contract Class, and Civil Authority Breach of Contract Washington Subclass.
- 95. The policies are contracts under which Plaintiff and the class paid premiums to Defendant in exchange for Defendant's promise to pay Plaintiff and the class for all claims covered by the policies.
 - 96. Plaintiff has paid its insurance premiums.
 - 97. Plaintiff has been denied coverage for its losses covered by the Policy.
- 98. Upon information and belief, Defendant has denied, and will continue to deny coverage for Plaintiff and other similarly situated policyholders.
 - 99. Denying coverage for the claims is a breach of the insurance contract.
 - 100. Plaintiff is harmed by the breach of the insurance contract by Defendant.

VII. PRAYER FOR RELIEF

1. Class action status under Federal Rule of Civil Procedure 23.

- 2. A declaratory judgment that the policy or policies cover the Plaintiff's losses and expenses resulting from the interruption of the Plaintiff's businesses by COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other authorities.
- 3. A declaratory judgment that the Defendant is responsible for timely and fully paying all such losses.
 - 4. Damages.
 - 5. Pre-judgment interest at the highest allowable rate.
 - 6. Reasonable attorney fees and costs.
 - 7. Such further and other relief as the Court shall deem appropriate.

VIII. JURY DEMAND

Plaintiffs demand a jury trial on all claims so triable.

DATED this 22nd day of April, 2021.

1 KELLER ROHRBACK L.L.P. 2 By: *s/Amy Williams-Derry* By: <u>s/Lynn L</u>. Sarko 3 By: s/ Ian S. Birk By: s/ Gretchen Freeman Cappio 4 By: s/ Irene M. Hecht 5 By: s/ Nathan L. Nanfelt By: s/ Gabriel E. Verdugo 6 Amy Williams-Derry, WSBA #28711 Lynn L. Sarko, WSBA #16569 7 Ian S. Birk, WSBA #31431 Gretchen Freeman Cappio, WSBA #29576 8 Irene M. Hecht, WSBA #11063 9 Nathan Nanfelt, WSBA #45273 Gabriel E. Verdugo, WSBA #44154 10 1201 Third Avenue, Suite 3200 Seattle, WA 98101 11 Tel.: (206) 623-1900 Fax: (206) 623-3384 12 Email: awilliams-derry@kellerrohrback.com 13 Email: lsarko@kellerrohrback.com Email: ibirk@kellerrohrback.com 14 Email: gcappio@kellerrohrback.com Email: ihecht@kellerrohrback.com 15 Email: nnanfelt@kellerrohrback.com 16 Email: gverdugo@kellerrohrback.com 17 CRANE DUNHAM PLLC 18 By: s/ Stephen J. Crane Stephen J. Crane, WSBA #4932 19 3600 15th Ave W, Suite 200 Seattle, WA 98119-1330 20 Tel.: (206) 292-9090 21 Fax: (206) 292-9736 Email: scrane@cranedunham.com 22 Attorneys for Plaintiff and the Proposed Classes 23 24 25 26

COMPLAINT—CLASS ACTION - 25

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